

## General Assistance

Definition of “**EMERGENCY**” - Any situation that is or was beyond your control or something you could not have prevented.

### IF YOU...

Use your income to pay for non– basic needs {anything other than rent/mortgage, electric, water/sewer, heat, food, and personal items.} *This is not an emergency.*

### IF YOU...

Wait until your are disconnected or out of fuel. *This is not an emergency.*

### IF YOU...

Do not follow through with your payment arrangements or scheduled payments. *This is not an emergency.*